



Fox Valley Chapter (FVC) Newsletter

April 23, 2020

Volume 1, Number 4

Features

- COVID-19 Update and Roundtable
- May 11 Meeting Agenda
- COVID-19 Business Recovery Planning

Virtual Meetings

BECAUSE of COVID-19
Virtual Meetings will be held
until October

FVC Leadership

Scott Isensee – Chair
Harold Rivkin – Vice Chair
Kevin Krutza – Treasurer
Bill Niemuth – Secretary
Ed Krueger – Senior Advisor

Contact Us

<http://www.asisfoxvalley.org/>

Security Hot Topic - COVID-19 Security Incident Increases

Because of the social economic stress caused by COVID-19, let's watch for crime and unrest increases.

Virtual meetings have resulted in improved collaboration among ASIS Region 2B chapters!

COVID-19 UPDATE AND ROUNDTABLE

The FVC conducted its first virtual meeting on April 13 with 13 members attending. Although, it was not 100 percent smooth and a number of members who accepted the meeting did not attend, we had a great exchange of information and knowledge. Virtual meetings will be the norm for the near future.

After the business meeting, Bill Niemuth provided an overview of the COVID-19 situation and shared several informational resources. The FVC used Chatham House Rules to ensure we could share information but protect the identities of individuals and their organizations.

Overall, members and their organizations have started to move away from the concentrating on the numbers and are focusing on doing stuff, which has helped reduce crisis fatigue. Members and their organizations are also developing business recovery plans, while not placing any hard timelines on the recovery. Consensus is the recovery will be a stepped approach.

Here are some great key knowledge points:

- Getting PPE to frontline employees is a priority.
- Employees who cross state lines to work is a challenge in some places because of home rule and varied enforcement actions.
- Visitor and employee screening is being done, but the use of infrared thermometers in cold environments is not effective.
- Some businesses are hit very hard, some not so much, and for some business is very strong.
- Effective and frequent internal communications are critical for success, especially with line employees.
- Business recovery planning is ramping up.
- It is a great time to be innovative with team building. Try virtual lunches, incentive activities, and giveaways. Reducing stress is really important these days.
- Virtual/remote working will be the norm as we evolve out of COVID-19.

Many benefits of virtual meetings are clearly evident. They are more time efficient, we do not spend money on gas, and they are safer because we do not have to travel. Your FVC Leadership Team is considering making virtual meetings a part of the FVC experience going forward. Stay tuned!

GSX 2020

Don't miss GSX 2020!

Click below for more info

21-23 SEPTEMBER 2020

GEORGIA WORLD CONGRESS
CENTER | ATLANTA, GA

As of this writing, GSX is still
scheduled.

June 2020 FVC Golf Outing - Cancelled

A virtual meeting will now be
held on Monday, June 8

Stay Tuned

Your Leadership Team needs
your feedback. We may start
using Survey Monkey or
Google Forms to gather your
feedback on Chapter
activities.

Did you know?

CapIndex has published
information about Covid-19
impacts on crime. Click
[HERE](#) for more information.

Monday, May 11 FVC Meeting Agenda

Because of COVID-19, May's meeting will again be virtual using <https://zoom.us>. Using video, audio, and sharable content (PowerPoints) on a virtual display, Zoom works well through your computer or smart phone. As a fallback, you can dial into a telephone number. Watch your email for an invitation to the May 11 meeting.

Virtual FVC Zoom Meeting

2PM to 3:30PM

No Cost

Agenda

2:00PM – Meet and Greet and Introductions

2:15PM – Business Meeting

2:30PM – The More Things Change, The More They Stay the Same, or Do They? – Lori Waters, Director of Information Security, Jewelers Mutual Insurance Group

Please join us to learn, share, and build friendships with your colleagues.

Join Zoom Meeting
<https://us02web.zoom.us/j/82571658362>
Meeting ID: 825 7165 8362
One tap mobile
+13126266799,,82571658362# US (Chicago)
+19292056099,,82571658362# US (New York)
Dial by your location
+1 312 626 6799 US (Chicago)
+1 929 205 6099 US (New York)
+1 346 248 7799 US (Houston)
+1 669 900 6833 US (San Jose)
+1 253 215 8782 US
+1 301 715 8592 US
Meeting ID: 825 7165 8362
Find your local
number: <https://us02web.zoom.us/j/82571658362>
[US](#)

COVID-19 Business Recovery Planning

By Bill Niemuth

All crises and disasters have a certain shelf life. Human psychology forces us to move onto the next step sometimes even before the situation is ready for it. Perhaps that is why we keep moving forward?

It was wonderful to hear our members talk about this transition in real time. I have witnessed crisis fatigue many times throughout my career and have made the mistake more than once in staying in crisis mode too long. Operationally, perhaps it made sense, but emotionally, it was time to move on.

As organizations move beyond the crisis, what does business recovery planning look like? That depends upon your organization, but the planning process should be consistent. Planning should be simple, specific, and realistic. Depending upon your customers, service, or product bringing your business back-up will likely not be done all at once. Not many organizations can start from 0 and go to 100% or even 60% immediately. What to bring up requires open and honest feedback and prioritization. It can be a stark reality and challenging for us to deal with. Senior leaders need to make strong decisions and be committed.

Perhaps the most challenging aspect of business recovery is the uncertainty of the timing, but that can be mitigated through a disciplined process that remains flexible and agile. Confidence, resolve, and a structured process help overcome crisis fatigue and keep us moving forward.